

## Terms and Conditions of Service

**UPDATED: 25 May 2018**

DiscoverU offers the following services:

- Onsite or Online programs, with email being the primary form of communication.
- Where applicable with online programs audio/video are available for download, to keep for your individual use only.
- The Client is responsible to attend all programs (Onsite/Online) at the appointed time. (Details pertaining to specific program details are emailed to students before program commences.)

All programs are:

- Supporting the client in accessing ideas that he or she has, but may not be consciously aware of.
- Assistance in getting absolutely clear on what it really is that the client wants.
- A sounding board for new ideas
- Support in big decision making
- Challenge to expand thinking process and make bold new decisions.
- Direction in times of confusion, opinion, and if necessary, advice.
- Brainstorming to flesh out new ideas.
- Acknowledgement and validation.

All programs are not:

- Mentoring in knowledge, experiences, and skills.
- Consulting; coaching involves the 'client' improving their own skills to improve the situation.
- Therapy and counseling; which tends to focus on past events and feelings attached to it.

Coaching focuses on the

future and how to get there in a systematic and accelerated pace.

- Using the coach as a crutch. The coach is not the one achieving the client's dreams; the client is responsible for that.

The client **MUST** take ownership of what they commit to doing.

Refund Policy:

- If you are unsatisfied with the content, write to us at [support@discoverulife.com](mailto:support@discoverulife.com) and we'll refund your tuition.
- General refund period is 30 days from registration. Some programs may differ and will be stated clearly on sales pages.

#### Cancellation Policy:

- Onsite/Online programs: With 1 week notice before the event, if someone is unable to attend the event, that client is welcome to request a refund.
- Onsite programs: 7 days before the event date, no refund can be given for no-shows.

#### Audio/Video Recording and Reproduction

- Purchase of this product does not grant permission to reproduce or duplicate its contents, electronically or otherwise, anywhere else.
- Audio/Video are available for download, to keep for your individual use only.
- All links and material provided are meant for the customer's private use, should be kept safe and should not be shared.
- Sharing of audio/video and/or material may lead to suspension of one's access to DiscoverU services. No refund will be given in said circumstance.

#### General Release

In consideration of my participation at DiscoverU's online/onsite event, I hereby generally release Muhammad Alshareef, DiscoverU, their agents, employees, assistants and co-sponsors from any liability whatsoever related to my participation in this live event.

I acknowledge that I have been given the opportunity to ask questions regarding any aspect of the releases contained herein, do acknowledge that I have carefully and completely read and fully understand all aspects of the releases and agree to these terms in their entirety.

Please read and agree to the following to proceed:

- Upon registration I am ready to reserve my seat on the program (Onsite/Online)
- I'm well aware that achieving takes real effort, and I'll be ready to participate and give it 100%.

- I know that I will receive access to a DiscoverU Member portal where applicable, or details of onsite event.
- I know that I will be sent an email (to the email address I provided) with directions on the program format, and all related content.
- I know that upon registration I am consenting to receiving emails for all DiscoverU related services and other communication as described in your privacy policy
- I know that I can ask for and receive a refund for any program as per the specific terms set for each program individually.
- Online: I know that even the seminar has finished, I will have the material for a lifetime where applicable